



CaAIM Contact Card

Health Plan	Member Services/ Transportation	Health Plan Case Management/Clinical Review Team Liaison	Health Plan Contracting Contact	Health Plan Primary Liaison
Aetna Better Health	1-855-772-9076	Aulina Bradley (909) 453-5820 BradleyA5@aetna.com	Jane Flanagan Brown (619) 536-2663 flanaganbrownj@aetna.com	Aulina Bradley (909) 453-5820 BradleyA5@aetna.com
Blue Shield CA Promise Health Plan	1-855-699-5557	Carmen Katsarov (619) 719-4508 Carmen.Katsarov@blueshieldca.com	Skylar Fordahl (323) 827-6782 Skylar.fordahl@blueshieldca.com	Kim Fritz (619) 528-4817 Kimberly.fritz@blueshieldca.com
Community Health Group	1-800-224-7766	Yousaf Farook (619) 498-6540 Yfaroo@chgsd.com	David Ritchie (619) 498-6526 dritch@chgsd.com	George Scolari (800) 404-3332 gscola@chgsd.com
Health Net	1-800-675-6110	Kelly Nokleby (916) 246-3590 Knokleby@cahealthwellness.com	Kathleen Lang (916) 307-1081 Klang@cahealthwellness.com	Sydney Turner (916) 833-3256 Sydney.a.turner@healthnet.com
Kaiser Permanente	1-800-464-4000	Complex Case Management (866) 551-9619	Martha Shenkenberg (626) 720-3208 Martha.X.Shenkenberg@kp.org	Sarah Legg (619) 372-1861 Sarah.j.legg@kp.org
Molina Healthcare	1-888-665-4621	Lily Wang (858) 974-1737 Lily.Wang@MolinaHealthcare.com	Viviana Urquizo (858) 614-1580 ext. 121589 Vivian.urquizu@molinahealthcare.com	Lily Wang (858) 974-1737 Lily.Wang@MolinaHealthcare.com
UnitedHealthcare	1-866-270-5785	Deborah Tanabe (952) 202-5699 Deborah_tanabe@uhc.com	Brian Lopez (714) 226-6641 Brian.lopez@uhc.com	Christina Ciliberto (763) 361-1920 Christina.ciliberto@uhc.com
Consumer Center for Health Education & Advocacy (877) 734-3258		HHSA Behavioral Health Services Nilanie Ramos (619) 584-5022 Nilanie.Ramos@sdcounty.ca.gov	HHSA Integrative Services Omar Passons (619) 515-6923 Omar.Passons@sdcounty.ca.gov	San Diego County Sheriff's Department Kathy Myers Program Coordinator (619) 405-3819





Enhanced Care Management/ILOS (PATH & Exodus Only)

ECM/ILOS Team (Agency Name)	Area Served	Program Director/Manager	Clinical Lead	Contracting Contact	Service Integration Team Primary Liaison
PATH	Central & South/East County	Nancy Behm (619) 708-5365 NancyB@epath.org	Joe Grady, Psy.D. (619) 309-8204 JoeG@epath.org	Glen Hilton, LMFT (858) 260-8694 glenh@epath.org	Jorge Orozco (619) 302-4063 JorgeO@epath.org
Exodus	North County	Noelani Dizon (760) 201-5998 ndizon@exodusrecovery.com	Nina Careri (760) 212-6518 ncareri@exodusrecovery.com	Tamara Stark (760) 310-6774 tstark@exodusrecovery.com	Noelani Dizon (760) 201-5998 ndizon@exodusrecovery.com

Legal Aid Society of San Diego SSI Advocacy Program (877) 534-2524

The Legal Aid Society of San Diego SSI Advocacy Program assists consumers filing for SSI and Social Security Disability Insurance benefits. They represent consumers through the entire application process including the initial application, reconsideration, administrative hearing, and appeal of unfavorable hearing decisions. They assist those who have a behavioral health condition or who are receiving General Relief benefits. All services are completely FREE. (For information call (877) 534-2524).

HHSA Behavioral Health Services Clinical Consultation

Service Integration Teams who feel they have a client that may benefit from a high level of **psychiatric** treatment such as inpatient, Crisis Stabilization or long term psychiatric residential treatment, and who are not currently in a life threatening situation, can call the Clinical Directors office for consultation.

Michael Krelstein, M.D.

HHSA Behavioral Health Services Clinical Director

(619) 692-8379

Medi-Cal Managed Care Plans cover transportation to all Medi-Cal covered services including services that are contractually carved out such as Specialty Mental Health, Substance Abuse Treatment and Denti-Cal.